

# ENTERPRISE FUND SUMMARY

	FY2003 ACTUAL	FY2004 APPROVED	FY2005 ADOPTED
<b>REVENUES</b>			
Fees and Permits	-	1,349,600	1,242,201
Use of Money and Property	1,159,300	1,423,100	810,090
Charges for Services	95,479,100	97,099,000	105,935,691
Miscellaneous	1,414,400	62,000	53,876
Recovered Costs	1,794,700	1,958,100	1,366,963
Fund Balance	250,900	-	-
Other Sources and Transfers	43,800	6,196,200	3,154,579
Fines and Forfeitures	1,450,000	1,900,000	2,029,400
<b>TOTALS</b>	<b>101,592,200</b>	<b>109,988,000</b>	<b>114,592,800</b>

	FY2003 ACTUAL	FY2004 APPROVED	FY2005 ADOPTED
<b>EXPENDITURES</b>			
Personnel Services	17,506,900	19,951,600	22,329,093
Materials, Supplies & Repairs	10,590,400	12,331,600	12,483,613
Contractual Services	14,838,900	15,171,600	16,278,519
Equipment	1,269,100	1,737,300	1,160,307
All Purpose Appropriations	1,938,900	6,768,500	18,917,583
Transfers Out	8,543,800	10,000,000	-
Interest and fiscal charges	-	-	-
Bad Debt Expense	-	-	-
Depreciation	-	-	-
Debt Service	46,904,200	44,027,400	43,423,685
<b>TOTAL</b>	<b>101,592,200</b>	<b>109,988,000</b>	<b>114,592,900</b>

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# PARKING FACILITIES FUND

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## MISSION STATEMENT

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The Division of Parking, through the efforts of all employees dedicated to excellence, shall provide safe, convenient and affordable parking services to the citizens, visitors and businesses in Norfolk.

## DEPARTMENT OVERVIEW

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The Parking Facilities Fund is an Enterprise Fund that is part of the City's Department of Facility and Enterprise Management. To meet the needs of downtown workers, residents, students, shoppers, and tourists, the City of Norfolk's Parking Division operates and maintains the City's parking system. This includes approximately 18,200 public parking spaces located in 14 garages, 14 lots and over 600 on-street spaces. Safe, convenient and affordable parking is provided to all patrons through the efficient management of the City's parking resources.

## BUDGET HIGHLIGHTS

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The FY2005 Operating Budget for the Parking Fund represents an increase of \$1,885,100 from FY2004 to FY2005 due to the addition of two Customer Service Representative positions and a Business Manager's position. The FY2005 budget submission for the Parking Fund for revenues and expenses is balanced at \$20,965,100. Revenues for FY2005 are anticipated to be \$1,288,800 in excess of actual operating expenses of \$19,676,300. This variance has been set-aside in a reserve for abatement account. During FY2005 there are scheduled payments of \$817,291 to the General Fund, which will require the Fund to utilize current year cash.

FY-05 Projected Revenues	\$20,965,100
FY-05 Projected actual operating expenditures	\$19,676,300
Positive Variance	\$ 1,288,800
Payment to General Fund	\$ 817,291
Annual Net Variance	\$ 471,509

Included within the \$19,676,300 is \$9,428,000 related to debt service payments, and \$10,248,300 related to operations and maintenance.

## KEY GOALS AND OBJECTIVES

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- Design parking management strategies that encourage appropriate parking usage in appropriate locations
- Establish parking debt policy to be utilized in the issuance of additional debt
- Encourage new downtown development projects to provide adequate onsite parking
- Continue to provide active parking enforcement to turnover of available parking spaces
- Provide efficient and effective revenue control for all parking systems
- Manage the replacement of Boush Street Garage and the renovations of the Plaza Lot

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## PRIOR YEAR ACCOMPLISHMENTS

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**PARKING TICKET PROCESSING AND COLLECTION SERVICES** – A new FY2004 contract was executed with Professional Parking Solutions for the collection and processing of parking tickets effective July 1, 2003. This service has been very responsive to the needs of our citizens, has been fiscally sound, and has mirrored the best practices in the industry. The budgeted cost of \$400,000 appears on target. Revenues from the enhancement are anticipated to exceed the budgeted \$1,900,000 by over \$380,000, or 20%.

**CUSTOMER SERVICE CENTER** – To better serve our customers, specifically our monthly patrons and those customers needing to conduct financial transactions in our office, The Parking Fund opened a Customer Service Center in FY2004. This “one-stop shop” concept of a counter operation has been well received by the public in that parking customer needs have been addressed by any number of employees assigned to the counter. The inclusion in this office of the central processing and collection efforts for parking tickets, as well as its location on the street level in Main Street Garage, has afforded the customer ease in the handling of their various parking needs.

**METER REPLACEMENT PROGRAM** – In FY2004, The Division of Parking started replacing all outdated meters throughout downtown. The old meters were easily vandalized and required constant maintenance and repair. This replacement project will be funded in over a two-year period. In addition, in FY2004, The City installed the meters related to the ODU parking plan. The City of Norfolk continues to evaluate the expansion of meters on the ODU campus.

**PARKING WAY FINDING AND SIGNAGE PROGRAM** – In FY2004, the Parking Fund began the actual construction of signage for the Parking garages in accordance with The City’s Way Finding Initiative.

**NORFOLK ELECTRIC TROLLEY (NET) EVALUATION** - Based on the recent demands Parking has begun a thorough evaluation of the NET. This is a cooperative effort with HRT, downtown business, and venues, and other agencies such as DNC and Festevents.

**CRUISE NORFOLK PARKING** – Parking has full responsibility for all parking operations associated with the homeport cruise activity. FY2004 included cruises for the Holland America Line, the Celebrity Cruises, the Radisson Seven Seas Cruises, and the Carnival Cruise Lines. These cruises are anticipated to accommodate over 115,000 passengers and generate approximately \$600,000 in revenue for the Parking Fund. Expenses associated with the cruises are anticipated to be \$300,000.

**PAY ON ENTRY WATERSIDE GARAGE** - A dual operation of collect on entry and short term payment for actual time in the garage was utilized in FY2004 during Thursday, Friday and Saturday nights. This action has expedited the exiting of a large number of vehicles that backed up in the garage, especially between 1:00 AM and 1:30 AM.

### Expenditure Summary

	FY2002 ACTUAL	FY2003 ACTUAL	FY2004 APPROVED	FY2005 ADOPTED
Personnel Services	2,754,627	2,827,567	3,518,600	3,889,400
Materials, Supplies and Repairs	971,660	1,014,239	1,123,500	1,168,500
General Operations and Fixed Costs	3,449,772	3,414,914	4,032,000	4,165,900
Equipment	240,411	22,313	194,800	257,900

## Expenditure Summary

	<b>FY2002 ACTUAL</b>	<b>FY2003 ACTUAL</b>	<b>FY2004 APPROVED</b>	<b>FY2005 ADOPTED</b>
All- Purpose Appropriations	128,460	375,113	1,737,800	2,073,100
Debt	8,249,854	8,591,390	8,473,300	9,410,300
<b>TOTAL</b>	<b>15,794,784</b>	<b>16,245,536</b>	<b>19,080,000</b>	<b>20,965,100</b>

## Revenue Summary

	<b>FY2002 ACTUAL</b>	<b>FY2003 ACTUAL</b>	<b>FY2004 APPROVED</b>	<b>FY2005 ADOPTED</b>
Fines & Forfeitures	1,771,400	1,507,957	1,900,000	2,029,400
Revenue-Use of Money/Property	348,800	212,663	250,000	225,000
Charges for Services	16,001,700	17,455,501	16,930,000	18,710,700
<b>TOTAL</b>	<b>18,121,900</b>	<b>19,176,121</b>	<b>19,080,000</b>	<b>20,965,100</b>

## Programs & Services

	<b>FY2003 ACTUAL</b>	<b>FY2004 APPROVED</b>	<b>FY2005 ADOPTED</b>	<b>FULL-TIME POSITIONS</b>
<b>ADMINISTRATION &amp; FINANCE</b>	<b>2,910,169</b>	<b>3,382,800</b>	<b>3,902,300</b>	<b>20</b>
Provide leadership, administration, and financial management to ensure quality service and financial integrity of the Parking Enterprise Fund.				
<b>OPERATIONS</b>	<b>3,327,219</b>	<b>4,295,400</b>	<b>4,629,600</b>	<b>38</b>
Provide for the daily management and staffing of all parking facilities.				
<b>MAINTENANCE</b>	<b>1,858,612</b>	<b>2,224,400</b>	<b>2,249,400</b>	<b>21</b>
Includes repair, maintenance and custodial services for all parking garages and surface lots.				
<b>ENFORCEMENT</b>	<b>282,058</b>	<b>390,600</b>	<b>393,500</b>	<b>12</b>
Enforces Norfolk Code requirements regarding parking. Includes issuance of parking tickets, processing and collection services.				

## Programs & Services

	FY2003 ACTUAL	FY2004 APPROVED	FY2005 ADOPTED	FULL-TIME POSITIONS
<b>SECURITY</b>	<b>70,669</b>	<b>313,600</b>	<b>300,000</b>	<b>0</b>
Security is provided by the roving patrol, using Norfolk Police Officers in all parking facilities.				
<b>DEBT</b>	<b>7,796,809</b>	<b>8,473,200</b>	<b>9,410,300</b>	<b>0</b>
As an Enterprise Fund, the Parking Facilities Fund provides coverage for both General Obligation and Revenue Bond Debt Service attributed to the Fund.				
<b>TOTAL</b>	<b>16,245,536</b>	<b>19,080,000</b>	<b>20,965,100</b>	<b>91</b>

## Strategic Priority:

### TACTICAL APPROACH:

Provide effective, timely and responsible administration of the financial transactions, attaining the highest caliber of financial accountability that results in a Parking Facilities Fund surplus.

PROGRAM INITIATIVES	FY02	FY03	FY04	FY05	Change
Budget Revenue Surplus	1,728,332	311,700	1,020,776	1,290,738	269,962
Budget revenue bond coverage (1.25)	2.00	1.75	1.66	1.57	-0.09
Budget general obligation coverage (1.0)	1.48	1.08	1.39	1.49	+0.12

## Position Summary

Position Title	Pay Grade	Minimum	Maximum	FY04 Positions	Change	FY05 Positions
Accountant III	MAP06	36,052	57,634	1		1
Accounting Technician	OPS07	24,023	38,407	6	1	7
Administrative Analyst	MAP08	40,765	65,170	1		1
Administrative Technician	OPS08	25,968	41,513	1		1
Business Manager	MAP08	40,765	65,170	0	1	1
Collection Coordinator	MAP05	33,940	54,260	1		1

## Position Summary

Position Title	Pay Grade	Minimum	Maximum	FY04 Positions	Change	FY05 Positions
Crew Leader I	OPS08	25,968	41,513	2		2
Customer Service Rep	OPS04	19,124	30,575	33	2	35
Electrician II	OPS09	28,098	44,922	1		1
Enterprise Controller	MAP12	52,605	84,095	1		1
Maintenance Mechanic II	OPS08	25,968	41,513	2		2
Maintenance Supervisor II	MAP07	38,323	61,267	1		1
Maintenance Worker I	OPS03	17,757	28,390	12		12
Maintenance Worker II	OPS04	19,124	30,575	2		2
Meter Monitor	OPS04	19,124	30,575	10		10
Office Assistant	OPS03	17,495	27,970	1		1
Painter I	OPS07	24,023	38,407	1		1
Parking Administrator	MAP09	43,400	69,384	1		1
Parking Director	SRM 04	52,495	92,392	1		1
Parking Manager	MAP07	38,323	61,267	1		1
Parking Supervisor	MAP02	28,450	45,480	6		6
Software Analyst	ITM02	40,955	65,473	1		1
Public Services Coordinator I	MAP06	36,052	57,634	1		1
<b>TOTAL</b>				<b>87</b>	<b>4</b>	<b>91</b>

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# UTILITIES- WASTEWATER & WATER FUNDS

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## MISSION STATEMENT

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The mission of the Norfolk Department of Utilities is to enhance quality of life by providing excellent water and wastewater services at the best possible value for our customers.

## DEPARTMENT OVERVIEW

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The Department of Utilities is responsible for the operation of two enterprise funds, the Water Fund and the Wastewater Fund. The Department, comprised of eight divisions and over 370 employees, is organized as follows:

- **Water Production:** Responsible for providing safe, clean drinking water to City of Norfolk customers by operating and maintaining the Moores Bridges and 37<sup>th</sup> Street Water Treatment Plants, as well as raw water pumping and transmission systems.
- **Water Quality:** Ensures the provision of high quality, safe clean drinking water through compliance monitoring, testing, analysis, and reporting.
- **Wastewater:** Responsible for the maintenance and repair of wastewater mains and wastewater pumping stations that transmit sewage from Norfolk's homes and businesses to the Hampton Roads Sanitation District for sewage treatment.
- **Water Distribution:** Responsible for the maintenance and repair of the water distribution system and fire protection facilities.
- **Water Accounts:** Provides customer services to all users of Norfolk's Utility system including billing, meter reading, and meter maintenance and customer service inquiries.
- **Engineering:** Responsible for the management of the Department's capital improvement program and water and sewer installations for developer projects.
- **Accounting & Budget:** Provides technical support, accounting and financial services to the Department

The Director's Office: Provides administrative and leadership services to the Department. The Director's Office also provides support services such as: Human Resources, Public Relations, Communications and Grants Administration.

## BUDGET HIGHLIGHTS

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The FY2005 Water Fund proposed Operating Budget is \$72,415,000, a \$762,000 increase from the FY2004 approved budget. The FY2005 Wastewater Fund proposed operating budget is \$21,212,700, a \$1.9 million increase from the FY2004 approved budget.

The Proposed FY2005 budget for Wastewater Fund incorporates a \$0.30 per hundred cubic foot rate adjustment; the Water Fund incorporates a \$0.25 per hundred cubic foot rate adjustment. These rate adjustments are the second year of a gradual and predictable, multi-year rate plan adopted by City Council in 2003. This rate plan was adopted to support a \$340 million, 10-year capital improvement program to begin addressing the City's failing water and wastewater infrastructure.

The existing and anticipated Consent Order with the Department of Environmental Quality (DEQ), and increases in retirement contributions and health insurance are key drivers of the increase in the FY2005 budget for the Wastewater Fund. The FY2005 budgets for the Water and Wastewater Funds include funding to support the issuance of bonds to finance \$31 million of new capital projects.

The major initiatives for FY2005 are:

1. Improve the reliability of aging neighborhood water distribution and wastewater collection systems by continuing the implementation of the aggressive water and wastewater capital improvement programs started in FY2004. Additional engineering staff is proposed to handle the increase in the number of projects.
2. Reduce sanitary sewer overflows and response times by:
  - a. Having permanently assigned night and weekend crews in the Wastewater Division
  - b. Replacing aging and malfunctioning infrastructure
  - c. Reducing the number of grease related stoppages through a preventive maintenance/pipe cleaning program and a public education program.
3. Implement a valve maintenance program that will ultimately reduce the number of service disruptions and increase the speed of distribution system repairs.

Procure a new customer service information system to replace the Utility Billing Information System (UBIS).

The FY2005 budget includes 14 positions necessary to meet the anticipated requirements of a DEQ consent order and bring the City's dams into compliance with federal dam safety regulations.

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## KEY GOALS AND OBJECTIVES

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**Goal 1:** To provide clean, safe, reliable drinking water to the customers of the Norfolk water system.

**OBJECTIVE:** Perform monitoring, analyses, and reporting as required by the Safe Drinking Water Act

**Goal 2:** To comply with the obligations of the DEQ Consent Order.

**OBJECTIVE:** Reduce sanitary sewer overflows by 10% in FY2005.

**Goal 3:** To maintain the credit quality and financial stability of the funds.

**OBJECTIVE:** Maintain financial indicators and benchmarks

**Goal 4:** To secure grant funding and low interest loans.

**OBJECTIVE:** Monitor sources for availability, apply as applicable

**Goal 5:** To continue implementing the recommendations of the Vulnerability Assessment.

**OBJECTIVE:** Implement security enhancements at the Department's major water facilities

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## PRIOR YEAR ACCOMPLISHMENTS

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- Completed Sanitary Sewer Evaluation Study
- Obtained \$ 10 million of low interest rate loan financing from the Virginia Department of Environmental Quality's Wastewater Revolving Loan Fund.
- Developed new five-year water sales contract with the U.S. Navy.

- Obtained \$620,000 of grant funding from Environmental Protection Agency for sewer pump station replacements.
- Obtained \$471,000 of grant funding from Environmental Protection Agency for a neighborhood water distribution upgrade project.
- Won four Communicator Awards for the Department's annual report, "Fight the Fat" campaign, Department's website and employee training manuals.
- Continued delivering excellent quality water, 365 days, including throughout Hurricane Isabel.
- Completed the following water and wastewater capital projects:
  - Campostella Water Distribution & Sanitary Sewer Improvements – Phase 1
  - Estabrook Park Sanitary Sewer Upgrade
  - Haynes Tract Water Distribution Upgrade – Phase 2
  - Filer Street Pump Station
  - Lafayette Boulevard (Fairmount Park) Sanitary Sewer Replacement
- Hampton Boulevard Sanitary Sewer Replacement.

## Wastewater Expenditure Summary

	<b>FY2002 ACTUAL</b>	<b>FY2003 ACTUAL</b>	<b>FY2004 APPROVED</b>	<b>FY2005 ADOPTED</b>
Personnel Services	3,375,474	3,677,632	3,830,100	4,272,600
Materials, Supplies and Repairs	2,095,814	1,998,755	2,608,800	2,729,000
General Operations and Fixed Costs	949,840	1,981,268	1,765,800	2,136,400
Equipment	661,914	400,962	1,172,900	267,200
All- Purpose Appropriations	-	-	3,263,900	5,334,100
Debt	2,222,877	2,378,195	6,613,500	6,473, 400
<b>TOTAL</b>	<b>9,305,919</b>	<b>10,436,812</b>	<b>19,255,000</b>	<b>21,212,700</b>

## Wastewater Revenue Summary

	<b>FY2002 ACTUAL</b>	<b>FY2003 ACTUAL</b>	<b>FY2004 APPROVED</b>	<b>FY2005 ADOPTED</b>
Interest on Investments	136,413	120,086	174,700	-
Fees-Wastewater Maintenance	13,356,258	14,590,866	18,908,000	21,133,300
Recovered Costs	9,488	26,838	96,300	5,100
Water /Waste Water	14,185	2,538	46,000	54,200
Gain on Sale of Land	-	20,777	30,000	20,100
<b>TOTAL</b>	<b>13,516,344</b>	<b>14,761,105</b>	<b>19,255,000</b>	<b>21,212,700</b>

## Wastewater Program & Services

	FY2003 ACTUAL	FY2004 APPROVED	FY2005 ADOPTED	FULL-TIME POSITIONS
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<b>Wastewater Construction &amp; Maintenance</b>	8,058,617	12,641,500	14,739,300	102
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Contribute to the quality of life and health of Norfolk residents through the operation, maintenance, and repair of the wastewater collection system.

### WASTEWATER FUND DEBT SERVICE

<b>Debt Service</b>	2,378,195	6,613,500	6,473,400	0
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Pay bond principal and interest for bond issues that fund the improvement of wastewater infrastructure.

<b>TOTAL</b>	10,436,812	19,255,000	21,212,700	102
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## Wastewater Strategic Priority: Community Building

### TACTICAL APPROACH:

Accelerate the wastewater capital improvement program in an effort to reduce the number of emergency repair requests.

PROGRAM INITIATIVES	FY02	FY03	FY04	FY05	Change
Emergency Repair Requests	15,500	11,900	10,200	10,000	-200

### TACTICAL APPROACH:

Foster a healthy and safe environment for residents by minimizing the number of sanitary sewer overflows.

PROGRAM INITIATIVES:	FY02	FY03	FY04	FY05	Change
Sanitary Sewer Overflows	250	179	150	135	-15

## Wastewater Position Summary

Position Title	Pay Grade	Minimum	Maximum	FY04 Positions	Change	FY05 Positions
Accounting Technician	OPS 07	24,023	38,407	3		3
Asst Supt of Utility Division	MAP 12	52,605	84,095	1	1	2

## Wastewater Position Summary

Position Title	Pay Grade	Minimum	Maximum	FY04 Positions	Change	FY05 Positions
Crew Leader I	OPS 08	25,968	41,513	15		15
Data Quality Control Manager	OPS 10	30,430	48,644	1		1
Engineering Technician I	OPS 09	28,098	44,922	3		3
Equipment Operator II	OPS 06	22,243	35,559	7		7
Equipment Operator III	OPS 08	25,968	41,513	13	2	15
General Utility Supervisor	MAP 08	40,768	65,170	2		2
Maintenance Worker I	OPS 03	17,757	28,390	10	-4	6
Maintenance Worker II	OPS 04	19,124	30,575	23	2	25
Painter I	OPS 07	24,023	38,407	1		1
Senior Custodian	OPS 03	17,757	28,390	1		1
Senior Utility Maintenance Supervisor	OPS 12	35,790	57,213	4		4
Utility Maintenance Mechanic I	OPS 07	24,023	38,407	6		6
Utility Maintenance Supervisor	OPS 11	32,986	52,736	11		11
<b>TOTAL</b>				<b>101</b>	<b>4</b>	<b>102</b>

## Water Expenditure Summary

	FY2002 ACTUAL	FY2003 ACTUAL	FY2004 APPROVED	FY2005 ADOPTED
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Personnel Services	9,847,122	11,039,585	11,172,800	14,105,700
Materials, Supplies and Repairs	8,242,796	7,890,804	8,599,300	8,586,100
General Operations and Fixed Costs	9,283,267	9,726,549	9,373,800	9,976,300
Equipment	874,999	429,342	369,600	635,200
All- Purpose Appropriations	8,000,000	8,500,000	12,843,000	11,571,800
Debt	13,884,905	16,605,925	29,294,500	27,540,000
<b>TOTAL</b>	<b>50,133,089</b>	<b>54,192,205</b>	<b>71,653,000</b>	<b>72,415,000</b>

Water Revenue Summary				
	<b>FY2002 ACTUAL</b>	<b>FY2003 ACTUAL</b>	<b>FY2004 APPROVED</b>	<b>FY2005 ADOPTED</b>
Interest on Investments	1,811,632	1,331,392	968,400	585,000
Interest Other	139,225	89,357	62,000	-
Water Sales Revenue	61,572,179	64,933,282	61,261,000	66,091,800
Recovered Costs	1,321,843	1,618,404	1,861,800	1,361,800
Miscellaneous Fees	2,494,642	2,579,333	1,303,500	1,241,900
Gain on Sale	125,764	85,686	30,000	3,100
Retained Earnings	8,000,000	8,500,000	6,166,300	3,131,400
<b>TOTAL</b>	<b>75,465,285</b>	<b>79,137,454</b>	<b>71,653,000</b>	<b>72,415,000</b>

## Water Programs & Services

	FY2003 ACTUAL	FY2004 APPROVED	FY2005 ADOPTED	FULL-TIME POSITIONS
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## UTILITY DIRECTOR'S OFFICE

<b>Administrative and Leadership Services</b>	<b>10,744,137</b>	<b>14,954,494</b>	<b>13,578,000</b>	<b>8</b>
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Provide the best possible quality and value in water supply for the Hampton Roads region, and in water distribution and wastewater conveyance throughout the City of Norfolk.

## DIVISION OF ACCOUNTING & BUDGETING

<b>Technical Support and Accounting Services</b>	<b>511,719</b>	<b>583,206</b>	<b>674,800</b>	<b>11</b>
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Provide quality financial services to all external and internal customers in a fiscally responsible and cost effective manner.

## DIVISION OF ENGINEERING

<b>Engineering Services</b>	<b>1,835,867</b>	<b>2,050,700</b>	<b>3,763,200</b>	<b>48</b>
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Provide quality service to all customers through the management of CIP and maintenance of the City's water and wastewater infrastructure.

<b>Division of Water Accounts</b>	<b>3,159,930</b>	<b>3,223,200</b>	<b>3,736,600</b>	<b>38</b>
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Accounting, Billing and Collection Services provide excellent customer service to Norfolk water customers in the areas of billing, meter reading, and dissemination of information.

## DIVISION OF WATER DISTRIBUTION

<b>Distribution System Services</b>	<b>4,505,304</b>	<b>5,125,300</b>	<b>5,234,900</b>	<b>75</b>
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Provide seamless water service for Norfolk residents by ensuring the proper operation and maintenance of the water distribution system.

<b>Water Production Services</b>	<b>16,083,059</b>	<b>16,026,600</b>	<b>16,957,300</b>	<b>97</b>
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Provide a reliable and safe water supply to customers by operating and maintaining the water treatment facilities, raw water pumping and transmission facilities, water storage tanks, and distribution pumping facilities.

## DIVISION OF WATER QUALITY

## Water Programs & Services

	FY2003 ACTUAL	FY2004 APPROVED	FY2005 ADOPTED	FULL-TIME POSITIONS
<b>Water Quality Services</b>	<b>746,264</b>	<b>748,900</b>	<b>930,200</b>	<b>9</b>

Provide high quality water that meets or exceeds all state and federal regulations through careful assessment and monitoring of the raw water and treated water.

### WATER FUND DEBT SERVICE

<b>Debt Service</b>	<b>16,605,925</b>	<b>28,940,600</b>	<b>27,540,000</b>	<b>0</b>
Pay principal and interest for bond issuances that fund the improvement of water plant facilities and infrastructure.				
<b>TOTAL</b>	<b>54,192,205</b>	<b>71,653,000</b>	<b>72,415,000</b>	<b>286</b>

## Water Strategic Priority: Community Building

### TACTICAL APPROACH:

Provide high quality water that meets all drinking water standards.

PROGRAM INITIATIVES	FY02	FY03	FY04	FY05	Change
Pumpage (million gal/day)	68.63	71.00	68.80	68.80	0
Compliance with Safe Drinking Water Act (days)	365	365	365	365	0

### TACTICAL APPROACH:

Provide top quality customer service.

PROGRAM INITIATIVES	FY02	FY03	FY04	FY05	Change
Number of meters replaced	1,262	4,045	4,200	4,500	300
% bills with meters accurately read	99.93%	99.89%	99.86%	99.90%	.04%

## Position Summary



Position Title	Pay Grade	Minimum	Maximum	FY04 Positions	Change	FY05 Positions
Accountant I	OPS10	29,980	47,926	1		1
Accountant II	OPS11	32,499	51,957	1		1
Accountant III	MAP06	35,519	56,783	1	-1	-
Accounting Supervisor	MAP09	42,789	68,359	-	1	1
Accounting Technician	OPS07	23,668	37,839	22		22
Administrative Analyst	MAP08	40,165	64,207	1		1
Administrative Assistant II	MAP03	29,705	47,486	2		2
Administrative Secretary	OPS09	27,682	44,258	1		1
Application Dev Team Supervisor	ITM06	52,350	83,688	1		1
Asst Dir of Customer Services& Management	SRM09	62,298	109,646	1		1
Assistant Director Utilities	SRM09	62,298	109,646	1		1
Assistant Supt of Utility Division	MAP12	51,827	82,852	2		2
Chief of Construction Operation	MAP12	51,827	82,852	1		1
Civil Engineer I	MAP07	37,756	60,361	2		2
Civil Engineer II	MAP10	45,555	72,826	1	1	2
Civil Engineer III	MAP11	48,572	77,650	3	1	4
Civil Engineer IV	MAP12	51,827	82,852	1	1	2
Civil Engineer V	MAP13	55,342	88,471	-	1	1
Collection Coordinator	MAP05	33,439	53,458	1		1
Construction Inspector I	OPS09	27,682	44,258	8		8
Construction Inspector II	OPS11	32,499	51,957	4	1	5
Construction Inspector III	MAP07	37,756	60,361	1	3	4
Crew Leader I	OPS08	25,584	40,899	13	1	14
Cross Connection Specialist	OPS09	27,682	44,258	3		3
Data Quality Control Manager	OPS10	29,980	47,926	1		1
Director of Utilities	EXE03	74,308	128,500	1		1
Electronics Technician II	OPS10	29,980	47,926	4		4
Engineering Aide	OPS05	20,309	32,459	3		3
Engineering Manager	SRM08	58,469	102,906	1		1

## Position Summary

Position Title	Pay Grade	Minimum	Maximum	FY04 Positions	Change	FY05 Positions
Engineering Technician I	OPS09	27,682	44,258	5	1	6
Engineering Technician II	OPS10	29,980	47,926	3	1	4
Engineering Technician III	OPS11	32,499	51,957	-	1	1
Engineering Technician IV	OPS12	35,261	56,367	-	1	1
Enterprise Controller	MAP12	51,827	82,852	1		1
Equipment Operator II	OPS06	21,915	35,033	12		12
Equipment Operator III	OPS08	25,584	40,899	6		6
General Utility Maintenance Supervisor	MAP08	40,165	64,207	7	1	8
Human Resources Coordinator	MAP09	42,759	68,358	1	-1	-
Maintenance Worker I	OPS03	17,495	27,970	9	-1	8
Maintenance Worker II	OPS04	18,841	30,123	27		27
Manager of Budget & Accounting	SRM06	51,719	91,026	1		1
Messenger/Driver	OPS03	17,495	27,969	1		1
Management Services Administrator	SRM06	51,719	91,026	1		1
Office Assistant	OPS03	17,495	27,970	1		1
Programmer/Analyst II	ITM01	37,852	60,513	-		-
Programmer/Analyst III	ITM02	40,350	64,505	2		2
Programmer/Analyst IV	ITM03	43,032	68,494	3		3
Public Information Spec II	MAP06	35,519	56,783	1		1
Reservoir Manager	MAP05	33,438	53,458	1		1
Safety Specialist	OPS11	32,499	51,957	1		1
Senior Codes Specialist	OPS12	35,261	56,367	1		1
Senior Utility Maintenance Supervisor	OPS12	35,261	56,367	3	1	4
Senior Water Chemist	MAP07	37,756	60,361	2		2
Staff Technician II	OPS09	27,682	44,258	2		2
Support Technician	OPS06	21,915	35,033	6		6
Utility Customer Service Manager	SRM06	51,719	91,026	1		1

## Position Summary

Position Title	Pay Grade	Minimum	Maximum	FY04 Positions	Change	FY05 Positions
Utility Maintenance Mechanic I	OPS07	23,668	37,839	27		27
Utility Maintenance Mechanic II	OPS08	25,584	40,899	4		4
Utility Maintenance Mechanic III	OPS09	27,682	44,258	1		1
Utility Maintenance Supervisor	OPS11	32,499	51,957	11		11
Utility Operations Manager	SRM07	54,952	96,715	1		1
Water Chemist	MAP05	33,438	53,458	6		6
Water Distribution Supervisor	MAP14	59,139	94,543	-	1	1
Water Production Manager	SRM07	54,952	96,716	1		1
Water Quality Manager	SRM05	48,746	85,793	1		1
Water Treatment Supervisor	MAP11	48,572	77,650	2		2
Water Treatment Plant Maintenance Technician	OPS08	25,584	40,899	11		11
Waterworks Operator I	OPS06	21,915	35,033	1		1
Waterworks Operator II	OPS08	25,584	40,899	8		8
Waterworks Operator III	OPS10	29,980	47,926	1		1
Waterworks Operator IV	OPS11	32,499	51,957	15		15
<b>TOTAL</b>				<b>270</b>	<b>14</b>	<b>284</b>

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